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## **REGULATIONS**

### **Table of contents**

|   |    |
|---|----|
| §1 General provisions .....                                     | 1  |
| §2 Definitions .....  | 2  |
| §3 Electronic services provided to Users .....                  | 3  |
| §4 Technical conditions for using the Application .....         | 3  |
| §5 Using the Application .....                                  | 4  |
| § 6 User content and its moderation .....                       | 4  |
| §7 Complaints about Electronic Services provided to Users ..... | 6  |
| §8 Application Procedure.....                                   | 6  |
| §9 Complaint procedure .....                                    | 7  |
| §10 Reporting Obligations .....                                 | 8  |
| §11 Application .....   | 8  |
| §12 Account .....   | 8  |
| §13 Game .....  | 10 |
| §14 Tokens and Advertising .....                                | 11 |
| §15 Protection of personal data .....                           | 12 |
| §16 Final provisions.....                                       | 12 |

### **§1 General provisions**

1. These Regulations set out the rules for the use of the Application by Users, including the rules, procedure and manner of concluding agreements for the provision of electronic services between the Service Provider and the User.
2. The Service Provider can be contacted via email address: support@wedge.vip
3. The Regulations are made available within the Application.
4. These Regulations are regulations within the meaning of Article 8 of the Act of July 18, 2002 on the provision of electronic services.
5. The User is obliged to comply with the Terms and Conditions from the moment of installing the Application on his/her device.
6. The service provider is a micro-entrepreneur, as defined in Commission Recommendation 2003/361/EC.

## §2 Definitions

1. **Service Provider** - Wedge Group Sàrl, based in Neuchâtel with registration no: CHE-471.969.431, address: Rue du Vully 20, CH-2000 Neuchâtel, Switzerland;
2. **User** - any entity using the Application;
3. **Electronic services** - a service provided without the simultaneous presence of the Service Provider and the User (at a distance) through the transmission of data at the individual request of the User, transmitted and processed by means of devices for electronic processing, including digital compression, and storage of data, which is entirely transmitted, received or transmitted via a telecommunications network within the meaning of the Act of July 16, 2004. - Telecommunications Law.
4. **Account** - Electronic service individual for each User allowing full access to the functionality of the Application;
5. **Registration** - a procedure that allows the User to establish an Account;
6. **Logged-in User** - a User using the Application under an Account;
7. **Game** - An electronic service within the Application that allows Logged-in Users to create questions referring to a future event for which the fulfillment of one of the solutions proposed by the Logged-in User is certain, on which all or designated other Logged-in Users may wager the number of Tokens required for a given Game in order to win, in the event of guessing the correct solution, a reward in the form of a certain number of Tokens;
8. **Game Creator** - a Logged-in User who creates a question as part of the use of the electronic Game Service;
9. **Playing User** - Logged-in User providing answers within the Game;
10. **Token** - an electronic unit within the Application given in a quantifiable manner that allows a Logged-in User to participate in a Game created by another Logged-in User, non-transferable between Users, not exchangeable for any tangible or intangible good and not representing any property or intangible value in the real world;
11. **Advertisement** - content of the Customer or a third party of a marketing nature, unrelated to the Game, the reading of which, possible only within the Application, allows the Logged-in User to gain a certain number of Tokens;
12. **Regulations** - these rules and regulations.
13. **Application** - Wedge The Game application;
14. **RODO** - Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC;
15. **DSA** - Regulation (EU) 2022/2065 of the European Parliament and of the Council of 19 October 2022 on the single market for digital services and amending Directive 2000/31/EC;
16. **Illegal Content** - content that, in itself or by reference to an action, including the sale of products or the provision of services, does not comply with the law of the Union or with the law of any Member State that complies with the law of the Union, regardless of the specific subject matter or nature of that law;
17. **User Content** - content sent or published by the User through the Application and/or in connection with the provision of Electronic Services.

### **§3 Electronic services provided to Users**

1. The Service Provider provides the following Electronic Services to Users:
  - a) Application Service;
  - b) Accounts service;
  - c) service Games;
  - d) Advertising Service.
2. The conclusion of a contract for the provision of Electronic Services by the User with the Service Provider occurs at the time of commencement of use of a given Electronic Service, unless the separate terms and conditions for use of a given Service provide otherwise.
3. Unless the separate terms and conditions of use of a given Electronic Service provide otherwise, the User may terminate the use of a given Electronic Service at any time. In such a case, the agreement for the provision of the given Electronic Service shall automatically terminate, without the need to make any additional statements.
4. The contract for the provision of Electronic Services to the User constitutes a contract for the provision of digital content or digital service, under which the User is not obliged to provide any services other than the provision of personal data, and the data is processed by the Service Provider solely for the purpose of performing the contract or a statutory obligation.
5. Notwithstanding the provisions of §14 of the Terms and Conditions, Ads will be displayed within the Application to enable free use of the Application.
6. In view of the contract for the provision of Electronic Services to Users - in accordance with Article 3, paragraph 1, item 11 of the Law of May 30, 2014 on Consumer Rights - consumer rights are not available.

### **§4 Technical conditions of use of the Application**

1. In order to use the Application, the following minimum technical requirements must be met, unless otherwise provided in separate terms of use for a particular Electronic Service:
  - 1) Having a cell phone with Internet access,
  - 2) operating system on the mobile device: Android version 8.0 minimum, or iOS version 15 minimum or Harmony version 1.0 minimum;
2. The application can be downloaded from:
  - 1) Google Play store - for Android mobile devices;
  - 2) Apple App Store - for iOS mobile devices;
3. The full use of all functionalities of the Application requires access to certain resources of the User's mobile device: access to location information, access to photos and multimedia. Lack of access to such resources may affect the limitation of the functionality of the Application.
4. Use of the Electronic Service may require, in addition to meeting the requirements indicated in paragraph 1, the possession of an active electronic mail (e-mail) account.
5. In the event that the User uses hardware or software that does not meet the technical requirements indicated in this § 4, the Service Provider stipulates that this may adversely affect their quality or the use of the Electronic Service, for which it shall not be liable in such case.
6. The Service Provider shall take measures to ensure safe conditions for the use of the Application through appropriate security measures. Regardless of taking these measures, the Service Provider informs about the basic potential dangers associated with the use of the Internet:

- 1) The possibility of receiving spam, that is, unsolicited advertising (commercial) information transmitted electronically;
  - 2) The presence and operation of malware, including: viruses, that is, specific software that is able, once launched, to infect files in a self-replicating manner, usually without being noticed by the user;
  - 3) the possibility of spyware, that is, software that spies on a user's online activities;
  - 4) The possibility of being exposed to cracking or phishing (password fishing);
  - 5) sniffing - unauthorized eavesdropping, other than those falling under the terms of cracking and phishing, involving the use of a sniffer - a computer program whose task is to intercept and possibly analyze data flowing through the network;
  - 6) the possibility of being exposed to the actions of other unwanted or "malicious" software, performing unintended actions that do not fall within the definitions listed above.
7. It is important for the User to equip his/her device, which he/she uses to connect to the Internet, with an antivirus program and constantly update it by installing the latest versions as soon as they appear on the market.

#### **§5 Using the Application**

1. The Service Provider reserves the right to withdraw or modify the description of the Electronic Services, as well as reserves the right to interrupt or stop the operation of the Application due to, among other things, maintenance activities.
2. Use of the Application is possible only by Users who are at least 18 years of age.
3. The use of the Application is possible provided that the User's information and communication system meets the minimum technical requirements indicated in § 4 of the Regulations, unless the separate terms and conditions of use of a given Electronic Service provide otherwise.
4. The content of the Application is protected by copyright and industrial property rights. All works, trademarks, logos, utility models, industrial designs, etc., presented in the Application are the property of the Service Provider or third parties. Their use, copying, distribution, or other exploitation, without the prior consent of the authorized entity, is prohibited. The use of the Application does not constitute a license for the use of intellectual or industrial property belonging to the Service Provider or third parties.

#### **§ 6 User content and its moderation**

1. The User is entitled to use the Application in accordance with its purpose, within the limits of the law and the good customs of the information society, respecting the rights and property of others.
2. It is prohibited for Users to provide unlawful content.
3. It is forbidden to post/share User Content that remains contrary to applicable laws, moral, moral and social norms and the provisions of the Regulations, in particular:
  - 1) false, misleading or likely to mislead the Service Provider, other Users and/or third parties,
  - 2) violating the rights and/or personal rights of third parties,
  - 3) infringing or likely to infringe copyright or other intellectual property rights of third parties,
  - 4) violating consumer protection rights,

- 5) discriminatory (including on the basis of sex, race, nationality, ethnicity, language, religion, gender or sexual affiliation), inciting violence or hatred, or having a pornographic nature,
  - 6) offensive, vulgar (including in foreign languages) or containing threats directed at third parties,
  - 7) used to conduct activities prohibited by law, such as attempts to defraud and defraud other Users or third parties;
  - 8) serving to carry out unauthorized advertising, promotional, marketing activities, in particular through the placement of advertisements, sales and promotion of products, services, projects, collections,
  - 9) used to carry out activities competitive to the Service Provider,
  - 10) violate the applicable legal order or good morals in other ways.
4. The User shall comply with the prohibitions set forth in this § 6 at all times when using the Application, as well as with respect to any functionality offered.
  5. The publishing or uploading of User Content in the Application is automated, and the Service Provider does not automatically verify all User Content uploaded/published using the functionality of the Application.
  6. The Service Provider shall be entitled to moderate User Content if it violates the Terms of Service.
  7. As part of moderation, the Service Provider may impose the following restrictions on User Content:
    - 1) make in whole or in part the deletion of such User Content, limit its visibility or restrict access to it, such that it will not be visible or accessible to persons using the Application or the User in question;
    - 2) suspend or terminate the provision of the Electronic Service to such User, in whole or in part,
    - 3) suspend or close the Account of such User.
  8. The Service Provider may also moderate User Content as a result of receiving an order to take action against specific User Content issued by the relevant national judicial or administrative authorities on the basis of applicable Union law or applicable national law in compliance with Union law, as referred to in Article 9(1) of the DSA.
  9. The screening activities referred to in paragraph 7 above and moderation are conducted manually, without the use of automated decision-making.
  10. As part of moderation, the Service Provider may impose the following restrictions on User Content:
    - 1) make in whole or in part the deletion of such User Content, the restriction of its visibility or the restriction of access to it, such that it will not be visible or accessible to persons using the Application or to the User in question;
    - 2) suspend or terminate the provision of the Electronic Service to such User, in whole or in part,
    - 3) suspend or close the Account of such User.
  11. In the event that the Service Provider, in particular as a result of the screening activities referred to in paragraph 7 above, becomes aware of any information giving rise to a suspicion that a crime threatening the life or safety of a person or persons has been, is being or may be committed, it shall immediately inform the law enforcement or judicial authorities of the Member State or Member States concerned of its suspicion and provide all available information on the subject.

## **§7 Complaints about Electronic Services provided to Users**

1. The User has the right to complain about matters concerning the Application.
2. The complaint should include at least:
  - 1) designation of the person and contact details of the User making the complaint (name, surname, mailing address, e-mail address);
  - 2) A precise statement of the subject of the complaint and the circumstances justifying the complaint, as well as a description of what the irregularities in the advertised Electronic Service consisted of and what is expected from the resolution of the complaint.
3. A complaint may be filed within 30 (in words: thirty) calendar days, counting from the day on which the event giving rise to the complaint occurred.
4. Complaints can be submitted via email to: support@wedge.vip.

## **§8 Application Procedure**

1. Any person or entity may make a report if they believe that the User Content in question available within the functionality of the Application constitutes Illegal Content and/or content in violation of the Terms of Service.
2. Notification is made electronically to a dedicated e-mail address: support@wedge.vip.
3. The application referred to in paragraphs 1 and 2 above should contain a set of information necessary for its consideration by the Service Provider, in particular:
  - a. The name and email address of the applicant,
  - b. The name of the entity on behalf of which the applicant is acting and its position (if applicable),
  - c. when necessary or reasonable, additional information to identify illegal content (e.g., a photo),
  - d. an explanation of the reasons why the person or entity alleges that the indicated content constitutes Illegal Content and/or content contrary to the Terms of Service,
  - e. the request of the reporting person or entity, i.e. an indication of the actions that the Service Provider should take with respect to the information covered by the request, such as removing it, restricting access, limiting its visibility,
  - f. a statement confirming that the information and allegations contained in the application are correct and complete and are submitted in good faith.
4. When making an application, the person or entity making the application may use the application form attached as Appendix 1 to the Regulations, but this is not mandatory.
5. The service provider confirms acceptance of the request by sending an automatic message to the e-mail address from which the request was sent.
6. The service provider shall consider submissions and make a decision on the content covered by the submission in a non-arbitrary, objective manner and with due diligence.
7. The Service Provider shall make a decision on the content covered by the content application and notify the applicant via e-mail no later than 30 days after receipt of the application. In particularly justified cases, e.g. due to the complexity of the case, the deadline for issuing a decision may be extended. In the event of such a situation, the person or entity submitting the notification will be notified via e-mail of the reasons for the extension and the expected deadline for processing the notification, which will not be longer than 60 days from receipt of the notification by the Service Recipient.

8. If additional information from the requester is necessary to consider the request, the Service Provider may request it by sending an appropriate request to the e-mail address indicated in the request, together with a justification as to why the data provided in the request is insufficient for proper consideration of the case. In such case, the deadlines referred to in paragraph 7 above will be extended by a period of time corresponding to the period from the date of sending the request for additional information to the notifier until the date of providing such information to the Service Provider.
9. The decision issued by the Service Provider shall specify whether the content covered by the application constitutes Illegal Content and/or content in violation of the Regulations, the reasons for such decision (indicating the legal or contractual basis and the facts and circumstances forming the basis for its issuance), and the possible actions that the Service Provider will take against such content.
10. If it is determined that the notification is legitimate and the content covered by the notification constitutes Illegal Content and/or content in violation of the Terms of Service, the Service Provider shall inform the User who uploaded/published the User Content that is the subject of the notification of the content via email.

### **§9 Complaint procedure**

1. The reporting person or entity who received the decision on the application referred to in § 8.9 above, as well as the User who uploaded/published the User Content that is the subject of the application, shall have the opportunity to file a complaint if such decision has negative consequences for such persons or entities.
2. Complaints can be filed within 6 months of receiving the decision.
3. The complaint is submitted electronically to a dedicated e-mail address: support@wedge.vip.
4. The complaint should contain a set of information necessary for its consideration by the Service Provider, in particular:
  - a. The name and email address of the applicant,
  - b. The name of the entity on behalf of which the applicant is acting and his position (if applicable),
  - c. The number of the decision covered by the complaint,
  - d. justification.
5. When filing a complaint, the complainant person or entity may use the application form attached as Appendix 2 to the Regulations, but this is not mandatory.
6. The service provider confirms the acceptance of the complaint by sending an automatic message to the e-mail address from which the complaint was sent.
7. The service provider makes a decision on the complaint and notifies the complainant via e-mail no later than 30 days after receiving the complaint. In particularly justified cases, e.g. due to the complexity of the case, the deadline for processing the complaint and issuing a decision may be extended. In the event of such a situation, the complainant or complainant's entity will be notified via e-mail of the reasons for the extension and the expected deadline for processing the complaint, which will be no longer than 60 days from receipt of the complaint by the Service Recipient.
8. If additional information from the complainant is necessary for the investigation of the complaint, the Service Provider may request such information by sending an appropriate request to the e-mail address indicated in the complaint, together with an explanation as to why the data provided in the complaint is insufficient for the proper investigation of the case. In this case,

the deadlines referred to in paragraph 7 above will be extended by a period of time corresponding to the period from the date of sending the complainant a request for additional information to the date of providing such information to the Service Provider.

9. After reviewing the complaint, the Service Provider shall issue a decision on it. Such a decision shall determine whether the complaint is legitimate and shall include the reasons for such a decision and specify the actions that will be taken against the content covered by the complaint.
10. If the addressee of the decision referred to in § 8.9 and § 9.9 above does not agree with the content of the decision, he/she shall have the right to challenge the decision in court, file a complaint with the Digital Services Coordinator, or seek assistance from a certified out-of-court dispute resolution body. The rights mentioned in the preceding sentence shall apply regardless of the exhaustion of the complaint procedure in accordance with the provisions of this § 9.
11. The provisions of § 8 (9) and (10) and this § 9 shall apply mutatis mutandis to decisions issued as a result of verification actions taken on the initiative of the Service Provider.

### **§10 Reporting Obligations**

1. At the request of the relevant Digital Services Coordinator or the Commission, the Service Provider shall, without undue delay, provide information on the average number of monthly active Application Users in the Union, calculated as the average number over the previous six months and in accordance with the methodology established in the DSA delegated acts, if such acts are adopted.
2. The information referred to in paragraph 1 above will be up-to-date at the time of submission to the Digital Services Coordinator or the Commission.
3. At the request of the Digital Services Coordinator or the Commission, the Service Provider will provide additional information regarding the calculations referred to in paragraph 1 above, including explanations and justifications regarding the data used.
4. The information referred to in paragraph 3 above will not contain personal data.

### **§11 Application**

1. The conclusion of the agreement for the use of the Application's electronic service occurs when the Application is downloaded to the User's device.
2. The use of the Application is free of charge.
3. After downloading the Application, the User is required to read the Terms and Conditions and Privacy Policy.
4. As part of the Electronic Application Service, the User has the opportunity to:
  - a) Start of Registration,
  - b) logging into the Account.
5. The Agreement for the use of the Application electronic service is automatically terminated when the Application is uninstalled from the User's device.
6. Termination of the contract for the use of the Application Electronic Service does not simultaneously terminate the contract for the use of the Account Electronic Service.

### **§12 Account**

1. The contract of use of the Account is concluded upon completion of the Registration.



2. Registration is possible by opening the Application and selecting the "Register" option.
3. Registration consists of the following steps:
  - a) filling out the registration form;
  - b) Account activation.
4. The registration form mandatorily provides the following data:
  - a) email address;
  - b) invented User name different from the name already held by another Logged-in User;
  - c) **gender**;
  - d) date of birth.
5. As part of the registration form, optional information is provided:
  - a) preference as to visibility by other Logged-in Users of the Games created;
  - b) preference as to visibility by other Logged-in Users of Games in which the Logged-in User has participated;
  - c) preference as to visibility by other Logged-in Users of the number of Tokens held by the Logged-in User.
6. Completion of the process of filling out the registration form occurs when you select the "Submit" button.
7. After sending the registration form, an e-mail message containing the activation link to the Account and the password created automatically should arrive at the e-mail address provided by the User in the registration form. If the message with the activation link is not delivered to the User, the User should inform the Service Provider of this fact by directing the message to one of the addresses specified in §1.2 of the Regulations.
8. Clicking on the activation link by the User leads to the completion of the Registration and conclusion of the agreement on the use of the Account Electronic Service.
9. The User logs into the Account by opening the Application and selecting the "Login" option.
10. The User logs in by entering his/her e-mail address and the password generated by the User during Registration. The User has the ability to change the password at any time.
11. At the moment of logging in, the User acquires the status of Logged-in User.
12. For the first logging in Logged in User receives a package of Tokens to start. Tokens are not awarded for each subsequent login.
13. Within the Account, the Logged-in User has the ability to:
  - a) change or delete the data provided during Registration, while the data indicated in §12.4 of the Regulations can only be changed;
  - b) Adding a profile picture;
  - c) Add other Logged-in Users to contacts;
  - d) deletion of the Account;
  - e) Start using the Electronic Game Service by:
    - i. creation of the Game,
    - ii. Betting on the solution for a certain number of Tokens in the Game of another Logged-in User;
  - f) Token wallet check;
  - g) adding comments;
  - h) receiving notifications;
  - i) initiate the use of the Electronic Advertising Service to acquire additional Tokens.

The Agreement for the use of the Account Electronic Service shall automatically terminate upon deletion of the Account by the Logged-in User.
14. Establishment of an Account by the User after deletion requires re-registration.

15. Uninstalling the Application does not prevent the User from logging into the Account after reinstalling the Application.
16. The service recipient has the right to delete the Account under which the user has not undertaken any activities for a continuous period of 3 years.
17. Adding a profile picture is done by selecting a graphic stored in the device memory of the Logged-in User.
18. Within the Token wallet, the Logged-in User can check the Token balance and Token transaction history.
19. As part of the notifications, the Logged-in User receives the following information:
  - a) information about changes to the Terms and Conditions and Privacy Policy;
  - b) Information on changes to the electronic Services provided;
  - c) information about the progress of Games in which the Logged-in User participates, including winnings;
  - d) Information about new Electronic Services;
  - e) other information that the Service Provider deems necessary to provide to Logged-in Users.

### **§13 Game**

1. A logged-in User enters into a contract for the use of the Electronic Game Service at the time:
  - a) creation and release of the Game;
  - b) betting on the solution for a certain number of Tokens in the Game of another Logged-in User.
2. The creation of the Game is done by the Game Creator asking a question about a future event, for which there can only be two probable answers, one of which must be correct after the future event comes true. After the question is created, the Game Creator decides what minimum number of Tokens another Logged-in User must allocate to vote for a given answer, which must be an integer number not less than zero (0).
3. The Game Developer chooses whether the Game will be available to all Logged-in Users or only to Logged-in Users selected by the Game Developer.
4. The Game Creator determines the duration of the Game, until the expiration of which Playing Users have the opportunity to vote for a given answer.
5. The game cannot last longer than until the future event to which the question relates occurs.
6. Once a future event occurs, the Game Developer is required to indicate the correct answer.
7. From the moment of making the Game available to other Logged-in Users, the Game Creator grants the Service Provider a non-exclusive, free of charge, time- and territory-limited license to the content created within the scope of the Game's creation by the Game Creator in all known fields of exploitation, and in particular to its distribution, recording, multiplication and marketing. In addition, the Game Creator agrees not to exercise his/her moral rights to the content created within the Game for a period of 10 years from the moment the Game is made available to other Logged Users.
8. Logged-in Users cast a vote in the Game for one of the two available solutions. For each solution, there is a minimum number of Tokens that the Playing User must allocate to cast a vote. The Playing User has the option to allocate more Tokens than the minimum. By casting a vote, the number of Tokens held by the User is reduced by the number of Tokens declared by the Playing User.

9. Lack of the minimum number of Tokens prevents the Logged-in User from voting for the solution or participating in the Game.
10. As soon as the Game Creator indicates the correct answer, the Game is resolved. The Service Recipient verifies the correctness of the correct answer. Playing Users who have provided the correct answer receive the winnings in the form of Tokens in an amount proportional to the number of Tokens allocated for the correct answer, the number of other winning Playing Users and the order of correct answers provided.
11. As soon as the Winnings are obtained by the Playing Users, the Game created by the Game Creator is terminated.

#### **§14 Tokens and Advertising**

1. Tokens exist only within the Application.
2. Tokens do not constitute foreign exchange, currency, financial instrument, security, movable property, electronic money, cryptocurrency, asset-linked token, token that is e-money, or a means of transferring any property or non-property rights under applicable law.
3. The only possible actions disposing of Tokens are:
  - a) receipt by the Logged-in User of Tokens as part of the first login to the Account;
  - b) Allocating Tokens to vote on the answer in the Game;
  - c) Receiving Tokens as part of winning the Game;
  - d) receipt of Tokens as part of the conclusion and performance of the contract for the use of the Electronic Advertising Service.
4. A logged-in User can obtain Tokens by:
  - a) User's first login to the Account;
  - b) winning Games;
  - c) The conclusion and performance of the contract for the use of the Electronic Advertising Service.
5. The activities indicated in §14 paragraphs 2 and 3 do not constitute payment services within the meaning of the Payment Services Act of August 19, 2011.
6. In the event of deletion of a Logged-in User's Account, all Tokens assigned to the Account cease to exist and there is no possibility of their restoration or monetary compensation.
7. In order to obtain additional Tokens, the Logged-in User has the opportunity to conclude and execute a contract for the use of the Electronic Advertising Service.
8. Each Advertisement is assigned the number of Tokens that the Logged-in User will obtain as a result of the conclusion and execution of the contract for the use of the Electronic Advertisement Service.
9. The conclusion of the contract for the use of the Electronic Advertisement Service occurs when the Logged-in User selects the "View Advertisement" option. The mere conclusion of a contract for the use of the Electronic Advertising Service does not constitute a title to obtain Tokens. The Logged-in User will receive Tokens at the moment of execution of the agreement for the use of the Electronic Advertisement Service by displaying the Advertisement for the entire period of its duration. Termination of the display of the Advertisement before the end of its duration shall constitute termination of the contract for the use of the Electronic Advertisement Service without the right of the Logged-in User to obtain Tokens.
10. Advertisements presented in the Application are not based on profiling as defined in Article 4(4) of the RODO using special categories of personal data referred to in Article 9(1) of the RODO.

## **§15 Protection of personal data**

The Service Provider processes personal data under the terms of the Privacy Policy.

## **§16 Final provisions**

1. These Regulations shall enter into force on the date of publication within the Application.
2. The Service Provider reserves the right to unilaterally amend the provisions of these Regulations or introduce a new one in the event of:
  - 1) introduction of new or changes to existing, generally applicable laws,
  - 2) changes or emergence of new interpretations of generally applicable laws as a result of court rulings or decisions, recommendations, guidelines or recommendations,
  - 3) Changes in market conditions,
  - 4) introduction or withdrawal of services available through the Application,
  - 5) the need to correct clerical and accounting errors, as well as to ensure the unambiguity of the provisions of the Regulations, not increasing the scope of obligations and not reducing the scope of rights of the User.
3. The new Terms and Conditions or amendments to the provisions of the existing Terms and Conditions shall come into force as of the date of publication in the Application. The version of the Terms and Conditions in effect on the date of their conclusion shall apply to agreements prior to the change of the Terms and Conditions, unless the separate terms and conditions for the use of a given service provide otherwise.
4. The amended Regulations are binding on the User if the requirements of Article 384 of the Civil Code have been observed. The User will be informed of the content of the amended Terms and Conditions by the Service Provider's posting within the Application of a message about the amended Terms and Conditions along with a summary of the amended provisions.
5. The Service Provider shall be liable for any damage resulting from the use of the Application under the terms of generally applicable laws, unless otherwise provided by separate terms of use for a particular service.
6. The Service Provider shall not be liable for any damages arising as a result of the use of the Application and the use of services within the Application in a manner contrary to applicable laws or the provisions of the Terms of Use, and in particular arising due to the Users providing incorrect or false information or personal data, or if the Users fail to promptly update information or personal data concerning them.
7. The Service Provider shall not be responsible for technical problems or technical limitations occurring in the computer equipment, terminal device, data communications system and telecommunications infrastructure used by the User, which prevent them from using the Application correctly, including the services available within them.
8. Users may contact the Service Provider directly by e-mail through the e-mail address: support@wedge.vip.
9. Authorities of the Member States of the European Union, the Commission and the Digital Services Council may contact the Service Provider directly by electronic means through the e-mail address: support@wedge.vip.
10. The regulations are governed by Polish law.

11. Matters not regulated in the Regulations shall be governed by the provisions of generally applicable law, in particular the Act of April 23, 1964 of the Civil Code and the Act of July 18, 2002 on the provision of electronic services.

**Appendix No. 1 - Model application form**

**INFRINGEMENT REPORT**

- 1. Submitter's Name:**
- 2. The name of the entity on behalf of which you are filing and your position (if applicable):**
- 3. Email address:**
- 4. Infringing content - indicate what rights were violated, in what way:**

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- 5. Location of the violation (photo):**

- 6. Justify why, in your opinion, the violation occurred:**

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- 7. Indicate what action we should take against the offending content:**

*For example: removing content; limiting access; limiting visibility.*

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0000@deepl.internal \_\_\_\_\_

**I DECLARE THAT THE INFORMATION CONTAINED IN THIS APPLICATION IS CORRECT AND COMPLETE AND IS PROVIDED BY ME IN GOOD FAITH.**

**Appendix No. 2 - Model complaint form**

**COMPLAINT AGAINST THE DECISION**

- 1. Name of the Complainant:**
- 2. Name of the entity on behalf of which you are filing the Complaint and your position (if applicable)**
- 3. Email address:**
- 4. Decision no:**
- 5. Justify why you disagree with the decision:**

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